

## **GOVERNMENT**

**CITY OF SAN JOSÉ** 

CASE STUDY | CITY OF SAN JOSÉ

# CITY OF SAN JOSÉ RESPONDS TO COVID-19

### CHALLENGE

The City of San José (the City) formed a Pandemic Management Team in late January 2020, and activated its Emergency Operations Center virtually on February 28, 2020. On March 5, the City of San José moved to Stage 4, High Response Level, of its Pandemic Response Plan, which then led the City Manager Dave Sykes to sign a Proclamation of Local Emergency, determining the legal, operational and recovery resources available for the City, to respond to the COVID-19 public health emergency. Witt O'Brien's is partnering with the City to provide virtual assistance in support of its COVID-19 response efforts.

### **SOLUTION**

Our team is partnering with the City to provide virtual assistance in support of its COVID-19 response efforts. We're providing access to infectious disease experts; and support for planning, obtaining federal funding, and crisis communications through the following:

- Consulting support regarding COVID-19 and public health
- Planning support for continuity of essential services
- Assistance with the development and review of operational implementation plans
- Crisis communications advice
- Assistance obtaining funding from FEMA and other federal agencies.

### **RESILIENCE DELIVERED**

Effective virtual support requires knowledge of the 10th Largest City in the nation and the Capital of Silicon Valley which we are able to provide through Senior Managing Director Brad Gair, serving as Executive Advisor to the City and author of the City of San Jose's 2017 Coyote Creek Flood After Action Report. The effort is also supported by former San Jose City Manager and 30-plus year San Jose public servant Norberto Duenas as the Project Liaison providing day-to-day project support from his home in San Jose.

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### **CONTACT AN EXPERT**



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